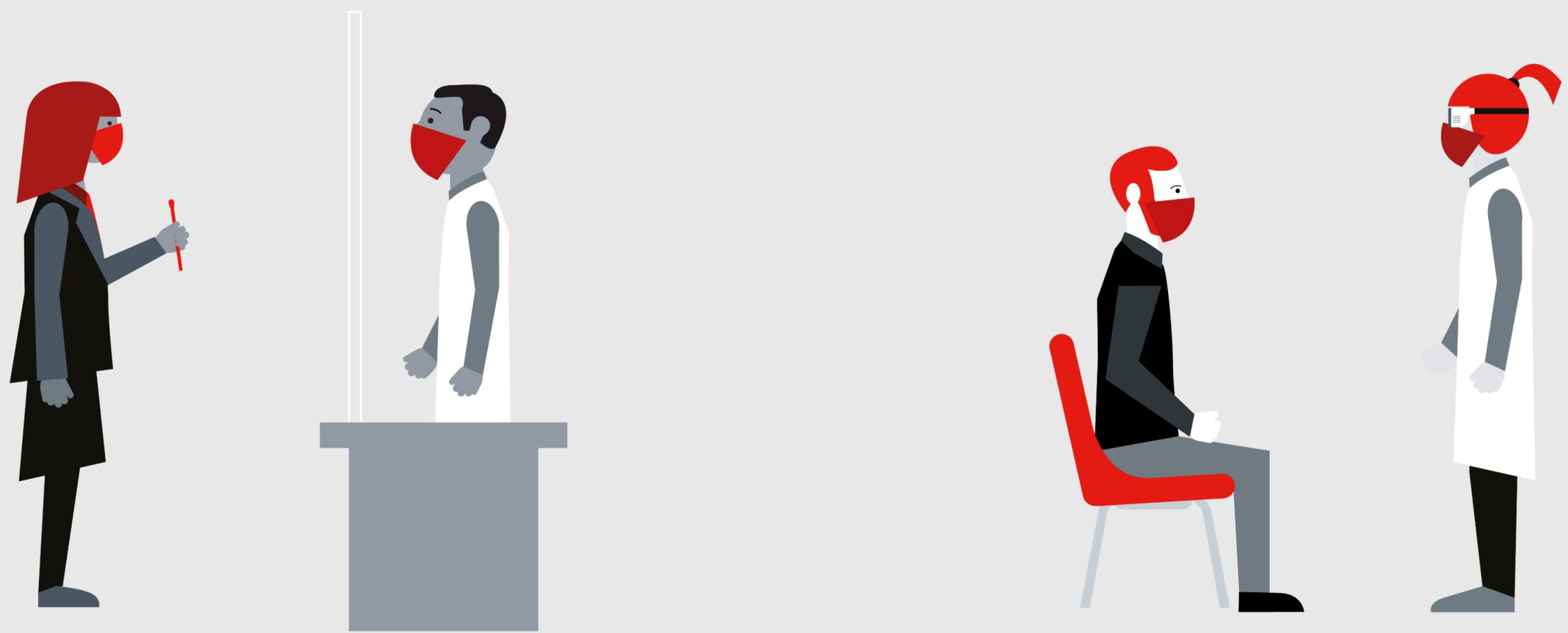


Our agile, flexible managed Community Testing service for Local Authorities: Case Studies





Our agile, flexible managed service for Local Authorities

As part of the Government's ongoing drive to reduce transmission of Covid-19 and lessen its prevalence, Community Testing is enabling potentially asymptomatic people to receive rapid testing (also known as Lateral Flow Testing).

The challenge:

Increased community testing is vital for Local Authorities to identify those who are infected and infectious, but unaware that they might be spreading the disease. We know that 1 in 3 people infected with Covid-19 have no symptoms. This testing is especially important for those who work in essential, public-facing roles that cannot work from home.

Our solution:

Serco is delivering an **agile and flexible managed service**, which enables Local Authorities to:

- Accelerate the identification of Covid-19 among asymptomatic workers, breaking the chain of transmission amongst this group.
- Target segments of the community that are a focus for you as an LA, for example key workers such as teachers, care workers and shop staff to help keep critical services moving in the local community, therefore helping to protect public safety and wellbeing.
- Mobilise local economies by enabling those unable to work from home to go to work.
- Access a cost-effective way of delivering a fast test result without the need for laboratory facilities.
- Work in a flexible way that ensures the needs of their communities are met.

We delivered a **truly rapid response, working at pace** and **mobilising quickly to achieve results**.

Creating

17



test sites across 2 counties

Created capacity for up to

260k



tests over 12 weeks

As lockdown measures ease, the focus shifts from supporting those that must leave home to work during national lock-down to supporting all workers as industry returns to business as usual.



"As trusted public sector specialists, we are here to provide the advice and management needed to give you a 'turnkey' targeted testing solution in your area."

Andrew Shnuriwsky
Managing Director, Citizen Services, UK & Europe

Our testing expertise has delivered:



As part of the DHSC PCR Testing Programme, Serco currently operates over

129

walk-in Local Testing Sites

with plans agreed to increase to over

135 sites

by the end of Q1 2021

We also operate

130

 Mobile Testing Units **&**

24

 drive-through Regional Testing Sites

To date, Serco has helped the DHSC deliver over

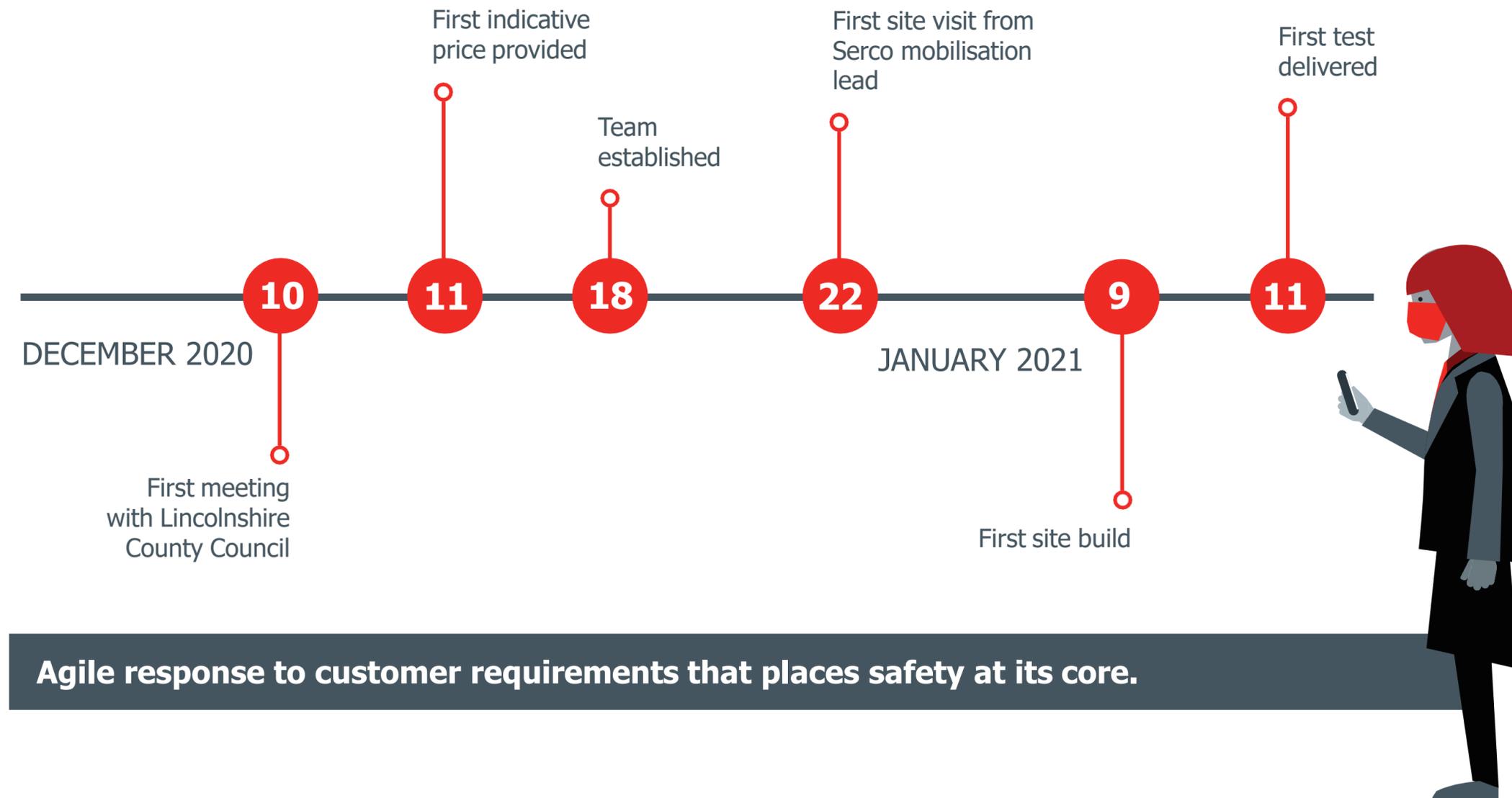
5.5 million tests



*These figures are correct as of March 2021

Our flexible response to community testing for Lincolnshire County Council

The challenge: The need to test critical workers who live or work in Lincolnshire and are unable to work from home, ensuring they can safely work without the risk of transmission. The key workers included factory workers, health care workers and people who work in other people's homes, who were offered free testing to avoid the spread of the virus.



Agile response to customer requirements that places safety at its core.

4 testing sites
12 hours a day

Created capacity for up to **2160** tests/day

“Serco’s rapid delivery model enabled us to act quickly and decisively, deploying four testing sites in key locations across the region, working flexibly to add and remove sites as regional demands required. We continue to work with Serco in executing our community testing program”

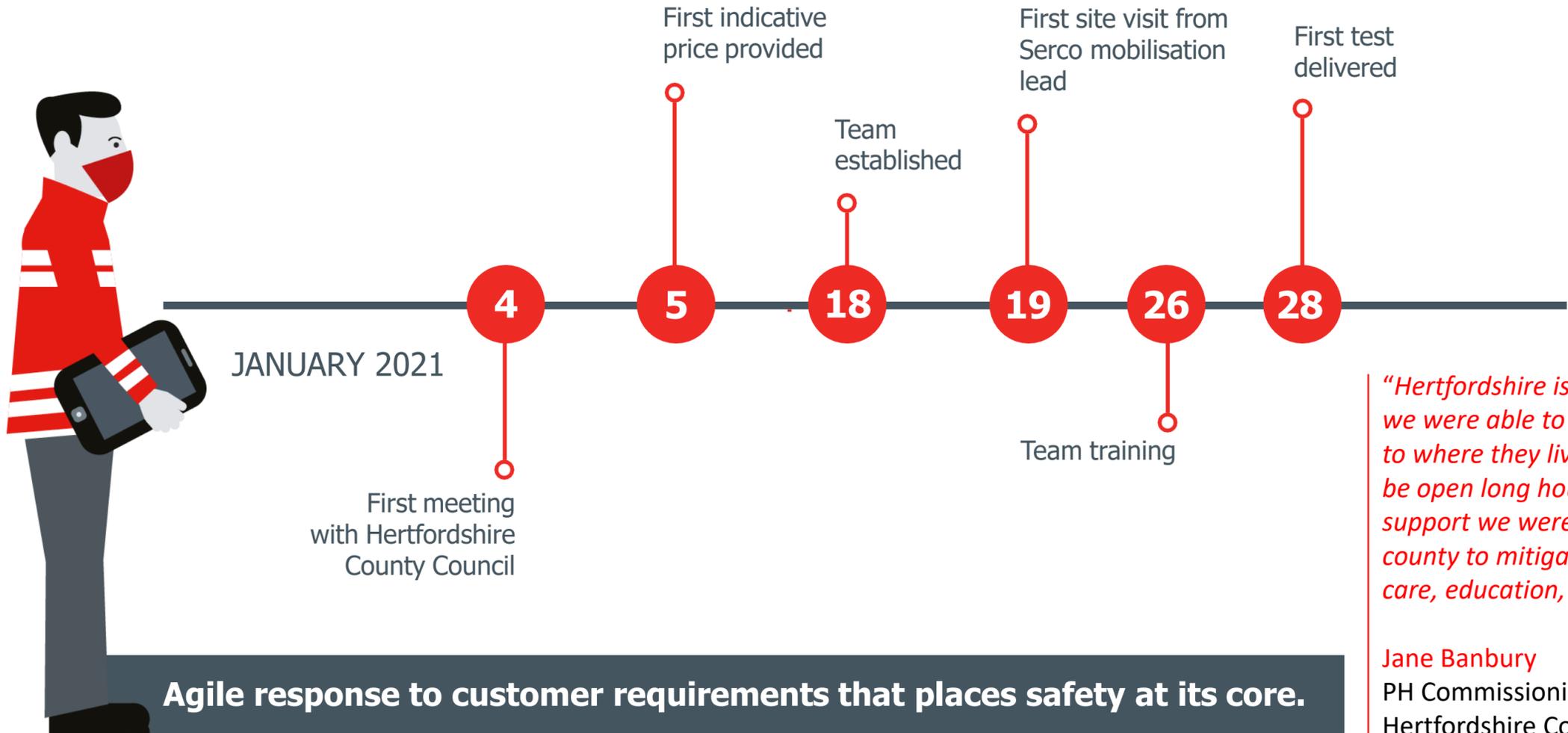
David Clark MPH
Public Health Programme Manager,
Lincolnshire County Council

Supporting Hertfordshire County Council's need for targeted testing

The challenge: The need to prioritise testing of key and essential workers aged 16 and over, who are currently not experiencing any Covid-19 symptoms, and cannot work from home, ensuring they can safely work without the risk of transmission. The key workers included people working in health and social care, education and childcare, building and construction and utilities.

12 testing sites
11 hours a day

Created capacity for up to **1620** tests/day



“Hertfordshire is a very large geographical county and to ensure we were able to offer testing to all our key and essential staff near to where they live or work, we needed a mobile option which could be open long hours to accommodate key workers. With Serco’s support we were able to offer 12 different locations across the county to mitigate the impact of Covid-19 on healthcare, social care, education, essential services, and the wider economy.”

Jane Banbury
PH Commissioning Manager, Public Health,
Hertfordshire County Council

Get in touch



Community Testing Team
citizenservices-uk@serco.com

www.serco.com/uk